

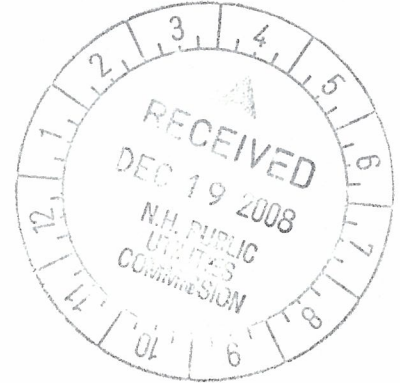


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DT08-170

December 19, 2008

Ms. Debra A. Howland
Executive Director & Secretary
New Hampshire Public Utilities Commission
21 South Fruit Street
Concord, New Hampshire 03301



RE: NHPUC 83-Exchange and Network Services -- Auxiliary Exchange Services

Dear Ms. Howland:

Northern New England Telephone Operations LLC d/b/a FairPoint Communications-NNE (FairPoint Communications) is filing herewith for effect January 31, 2009 tariff changes consisting of:

<u>Part</u>	<u>Section</u>	<u>Revision of Page/s</u>
A	7	1, 2
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M	1	23

In this filing, FairPoint Communications is proposing to withdraw Talking Call Waiting as a service option to residential customers. Talking Call Waiting signals a residence customer talking on the line that another call has been placed to the line via a special tone and then announces the name associated with FairPoint Communications' records with the line from which the call originates.

Presently, Talking Call Waiting is provisioned via Verizon's iobi platform. Verizon's iobi is a proprietary platform information service and is not regulated. Therefore as FairPoint Communications will not have access to the platform after cutover, it will be unable to provide any iobi associated services such as Talking Call Waiting. Verizon has indicated that it is not feasible to support their iobi application for FairPoint Communications after cutover due to the technical limitations.

FairPoint Communications is investigating an alternative offering and hopes to have developed its own talking call waiting solution in 2009. FairPoint Communications will send letters to existing customers during December. There are currently 634 customers with this service in New Hampshire.

Please acknowledge receipt of this letter and its enclosures by signing or stamping and dating the receipt copy of this letter.

Thank you for your attention in this matter.

Sincerely,

A handwritten signature in blue ink, appearing to read "Kevin M. Shea". The signature is fluid and cursive, with the first name "Kevin" and last name "Shea" being the most legible parts.

Kevin M. Shea